

# The Pinnacle Mailbox

## *Instruction Guide*



**US Postmaster Approved**  
[www.lockingmailbox.com](http://www.lockingmailbox.com)

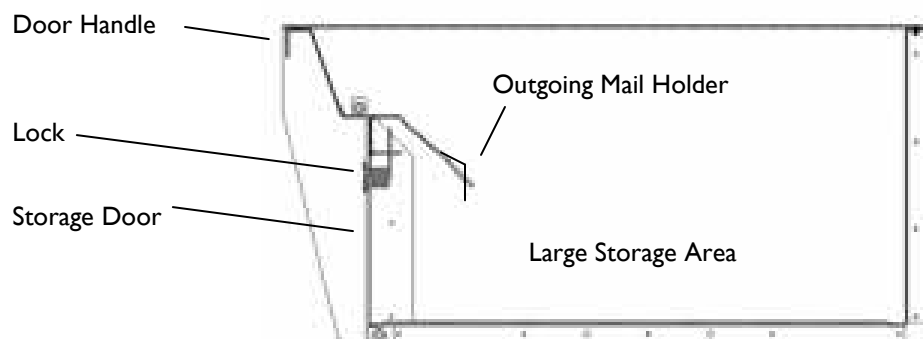
CUSTOMERS ARE REQUIRED TO CONTACT THE LOCAL POST OFFICE BEFORE INSTALLING THE MAILBOX TO ENSURE ITS CORRECT PLACEMENT AND HEIGHT AT THE STREET. GENERALLY, MAILBOXES ARE INSTALLED AT A HEIGHT OF 41-45 INCHES FROM THE ROAD SURFACE TO POINT OF MAIL ENTRY (LOCKED DESIGNS) AND ARE SET BACK 6-8 INCHES FROM FRONT FACE OF CURB OR ROAD EDGE TO THE MAILBOX DOOR.

IT IS IMPORTANT TO NOTE THAT IT IS NOT THE RESPONSIBILITY OF MAIL CARRIERS TO OPEN MAILBOXES THAT ARE LOCKED, ACCEPT KEYS FOR THIS PURPOSE, OR LOCK MAILBOXES AFTER DELIVERY OF THE MAIL.

Items Included in packaging. Please ensure that you have all items before you start installation.

- 1 ea Pinnacle locking mailbox
- 3 ea Mailbox key
- 4 ea Round head screw
- 6 ea Lag bolt
- 4 ea Nylock nut
- 4 ea Lock washer
- 2 ea Mounting bracket

The Pinnacle post and/or spreaders include hex head screws and an Allen wrench to attach the mailbox(es) to these products.



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### **Instructions for Installation Using a Pinnacle Post**

- 1) Set the post. Be sure to set at the correct height by confirming with local postmaster.
- 2) Attach the mounting brackets to the post using the hex head screws and Allen wrench.
- 3) Place the mailbox on top of the mounting brackets and secure using the round head screws, washers and nylock nuts.

### **Instructions for Installation Using a non-Pinnacle Post**

- 1) Use the mounting brackets as guides for where the holes should be placed.
- 2) Pre-drill the holes in the post one-size smaller than the actual lag bolt screws provided with the mailbox.
- 3) Attach the two mounting brackets to the post using the lag bolt screws.
- 4) Place the mailbox on top of the mounting brackets and secure using the four round head screws, washers and nylock nuts.

### **Customer Service**

Your satisfaction is important to us. Thank you for choosing the Pinnacle locking mailbox to secure your mail. If you have questions about the product, please call our toll-free customer service number:

1-877-968-4827

Business hours: M-F 8:00 am—4:30 pm PST

Please use extension 550 after business hours to leave a message.

[www.lockingmailbox.com](http://www.lockingmailbox.com)

#### Limited Warranty

The Pinnacle locking mailbox carries a limited 1 year warranty against defects in workmanship. Cosmetic damage or damage due to normal wear is not covered by this warranty. The Pinnacle mailbox will either be repaired or replaced after return of the defective product. Call Customer Service at 1-877-968-4827 for return authorization. DTI assumes no responsibility for product returned without return authorization. Send proof of payment (cancelled check, credit card receipt, packing list, etc.) with the return. This limited warranty does not extend to improper installation of this product. It is the responsibility of the purchaser to ensure that the product is installed safely and in compliance with all applicable laws.